

URGENT: AT&T 3G Network Sunset – MANDATORY Firmware Update**URGENT: AT&T 3G Network Sunset – Required Firmware Update**

AT&T has announced their 3G (UMTS/HSPA) network sunset planned for February 22nd, 2022.

As a result, this shutdown may cause CalAmp LTE CAT-1 edge devices to lose cellular connectivity which will affect the device's ability to communicate, unless their firmware is updated.

To avoid business disruptions caused by out-of-date firmware, CalAmp has validated firmware in accordance with the respective cellular radio vendors and AT&T that will retain LTE CAT-1 product functionality for the communicated shutdown date.

For clarity, this mandatory firmware update differs from previous CalAmp technical bulletins issued in July of 2021 and is an additional, supporting configuration change dictated by the carrier, AT&T. *The firmware update subject to this communication is based on the most recent mandates by AT&T and should be prioritized.*

Effective Changes

The table below details which CalAmp LTE devices are affected by the AT&T 3G shutdown and should be updated to the required firmware version as soon as possible. All FW is now released for affected APP IDs.

Item	LTE Product	Sub-Assembly *	FW APP ID	Required Firmware Version	Availability
1	LMU-3030 LTE CAT-1	LMU3030LAB-KZ03	434 449	LMU 32 FW 8.6b	Released
2	LMU-3035 LTE CAT-1	LMU3030LAB-KZ03	436	LMU 32 FW 8.6b	Released
3	LMU-4233 LTE CAT-1	LMU4233LA-UBH0	315	LMU 32 FW 8.6b	Released
		LMU4233LA-URH0	315	LMU 32 FW 8.6b	Released
4	LMU-3640 LTE CAT-1	LMU3640LAB-HRZT	375 378	LMU 32 FW 8.6b	Released
		LMU3640LAB-HRZO	375 378	LMU 32 FW 8.6b	Released
5	VEO3641 LTE CAT-1	VEO3641LA-0000	375 378	LMU 32 FW 8.6b	Released
6	TTU-3640 LTE CAT-1	TTU3640LAW-Q000	375	LMU 32 FW 8.6b	Released
7	LMU-2630 LTE CAT-1	LMU2630LA-0000	49	LMU 32 FW 8.6b	Released
		LMU2630LA-H000	49	LMU 32 FW 8.6b	Released
8	LMU-2631 LTE CAT-1	LMU2631LA-H000	49	LMU 32 FW 8.6b	Released
9	TTU-2830 LTE CAT-1	TTU2830LA-SQ12	304	LMU 32 FW 8.6b	Released
10	TTU-2840 LTE CAT-1	TTU2840LA-Y012	304	LMU 32 FW 8.6b	Released
11	TTU-1230 LTE CAT-1	TTU1230LA-SQ08	420	LMU 8 FW 2.9c	Released
12	TTU-730 LTE CAT-1	TTU730LA-0000	433	LMU 8 FW 2.9c	Released
13	LMU-5541 LTE CAT-4	LMU5541LW-H000	166	FW 4.1g	Released
14	LMU-5531 LTE CAT-3	LMU5531L-WH00	164	FW 4.1g	Released

* Includes all customer-specific SKU/configurations and derivatives within the sub-assembly listed

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Radio Module Firmware Update

Critical to items 1-10 in the table above: If devices requiring **LMU 32 FW 8.6b** are not on radio firmware Telit LE910-NA1-20.00.525-2 or newer, they **require** a radio firmware update to LE910-NA1-20.00.527-1. If devices are already on Telit LE910-NA1-20.00.525-2 or newer, then only updating to LMU 32 FW 8.6b is required, while updating to LE910-NA1-20.00.527-1 is optional.

Recommendation

It is **critical** that all affected customers update the firmware as listed in this bulletin to prevent CalAmp edge devices from going dark, unable to communicate and be OTA updated past the AT&T 3G sunset date of February 22nd 2022. Failure to comply to this notice will require customers to manually update firmware on affected devices.

Contact and Support

CalAmp appreciates and values your continued business relationship and we look forward to your future interest in our outstanding product portfolio. Please contact your CalAmp sales or support representative with any questions you may have.

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